

ONLINE RESERVATION RULES for parking places

1. Definitions

Administrator – MPL Services Sp. z o. o., ul. kpt M. Medweckiego 1, 32-083 Balice, KRS (National Court Register): 0000261676 District Court for dla Kraków - Śródmieście, 12th Economic Division, NIP (TIN): 5130118010, REGON (National Business Registry Number): 120285254

Form - a standard document in electronic version, which is a form of online reservation of a parking place generated by the system.

Reserving Party - a natural or legal person with full capacity to perform legal acts in the understanding of the Civil Code or any other person, who does not have legal personality, yet can use the System in order to reserve a parking place on the basis of separate legal provisions.

Operator – MPL Services Sp. z o. o., ul. kpt M. Medweckiego 1, 32-083 Balice, KRS: 0000261676 District Court for dla Kraków - Śródmieście, 12th Economic Division, NIP (TIN): 5130118010, REGON (National Business Registry Number): 120285254

Car Park – reservations concern the monitored unguarded multi - storey car park P1 located on the area of the John Paul II International Airport Kraków - Balice constituting the ownership of Międzynarodowy Port Lotniczy im. Jana Pawła II w Krakowie Balicach Sp. z o. o. with the registered office in Balice, whose operator is MPL Services Sp. z o. o. with the registered office in Balice

Rules - a document specifying the principles of making a reservation of a parking place on the car park of the airport in Kraków- Balice via the System.

System – online reservation website under the following address www.mplservices.pl

2. General provisions

2.1 These rules specify the principles of using the System, organisational principles and the scope of responsibilities regarding its use.

2.2. Using the system means that the Reserving Party has got acquainted with the contents of these rules, accepts their all provisions and assumes full responsibility for activities being the consequence of using the system.

3. Reservation

3.1. Reservation is made by performing activities in the reservation system (selecting a reservation start date, reservation start time, a reservation end date, estimated reservation end time, selecting a number of vehicles, registration number/s), completing the registration form (personal data), and ordering a required payment in the indicated amount.

Reservation is made by performing the following activities in the reservation system:

- Selecting a reservation start date and time

- Selecting a reservation end date and time
- Providing the number of cars covered by the reservation
- Completing the registration form (personal data with registration number of vehicles covered by reservation).

3.2. Reservation is considered as completed after crediting a payment of the Reservation Party on the Operator's account. The Payment is made via the system Tpay.com, which is conducted by Krajowy Integrator Płatności S.A. with the registered office in Poznań at ul. Św. Marcin 73/6, 61-808 Poznań, i. e. the payment system integrated with the reservation system.

3.3. After crediting the payment, the Reserving Party shall receive an e-mail with reservation confirmation. The e-mail, printed or shown on a mobile device screen, shall constitute evidence of making a reservation by the Reserving Party.

3.4. While making a reservation the Reserving Party is obliged to complete the form properly.

3.5. The Reserving Party can request issuing a VAT invoice - according to the instruction included in the form to be completed in order to make a reservation. The issued invoice shall be collected in the service office of the car park, on which the reservation has been made.

4. Payment forms via the system: Tpay.com, which is conducted by Krajowy Integrator Płatności S.A. with the registered office in Poznań at ul. Św. Marcin 73/6, 61-808 Poznań.

4.1 Payment cards:

A. Visa:

- Credit card
- Business credit card
- Debit card
- Business Debit card
- V-Pay card
- Purchasing card
- Corporate card
- All Visa cards from the countries belonging to the European Economic Area^{*)}

B. Mastercard:

- Credit card
- Debit card
- Maestro card
- International Maestro card
- Business card
- Purchasing card
- Fleet card
- Corporate card
- Prepaid Commercial
- All Mastercard cards from the countries belonging to the European Economic Area^{*)}

C. Union Pay:

- Credit card
- Debit card

D. JCB card

E. Diners Club card.

*) The European Economic area includes 31 countries: Austria, Belgium, Bulgaria, Croatia (not fully), Cyprus, Denmark, Estonia, Finland, France, Greece, Spain, the Netherlands, Iceland, Lichtenstein, Lithuania, Luxemburg, Latvia, Malta, Germany, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Sweden, Hungary, Great Britain, and Italy.

4.2 Fast online payments: Płać z Alior Bank, Płać z Alior Sync, Przelew z BPH, Przelew z Bank Gospodarki Żywnościowej, Płatności Internetowe Millennium, Przelew z Bank Ochrony Środowiska, Przelew z Bank Pekao SA, PeoPay, Przelew z Bank Pocztowy, Przelew z Bank Polskiej Spółdzielczości (BPS), Przelew24 BZWBK, Przelew z BNP Paribas Fortis, Przelew z Citibank Handlowy, Przelew z Credit Bank Agricole, Przelew z Deutsche Bank PBC, Przelew z DnB NORD, Przelew z Eurobank, Przelew z Smart Bank, Przelew z Getin Bank, Przelew z ING Bank Śląski, Płacę z Inteligo, Przelew z mBank CompanyNet (BRE Bank), mTransfer, MultiTransfer, Meritum Bank Przelew, Przelew z NeoBank (Wielkopolski Bank Spółdzielczy), Płać z Nordea, Płacę z iKO, Płacę z iPKO, Przelew z Plus Bank (Invest-bank), Przelew z Raiffeisen Polbank, Przelew z Spółdzielcza Grupa Bankowa (SGB24), Przelew z Toyota Bank Polska S.A., Przelew z Volkswagen Bank, Dowolny inny bank (Druczek), Raty tpay.com, Przelew z Idea Bank, Banki Spółdzielcze (108).

5. Personal data

While making a reservation via the Reservation System you express your consent for adding your personal data in the database of the service www.mplservices.pl for the purposes related to the reservation. The Reserving Party expresses the consent to process his or her personal data. The data shall be processed according to the provisions of the Personal Data Protection Act of the 29th of August 1997 in order to complete the reservation, in particular: to execute the contract, to issue invoices or receipts. A person, who makes a reservation shall be entitled to review and modify the data and also to require that its processing be stopped.

6. Responsibility of the Reserving Party

6.1. The Reserving Party uses the service on his or her own behalf. If he or she makes it on behalf of the third party, it means that he or she has a legally valid power of attorney. The Reserving Party is fully responsible for acting without a power of attorney or while exceeding its limits. It is prohibited to make inquiries about a reservations while using a false last name or someone else's last name without a valid power of attorney.

6.2. The Reserving Party declares that he or she shall use the service only within the scope of making a parking place reservation.

6.3. The administrator shall not guarantee that using the service shall operate without any failures, defects, breaks or the lack of the possibility to connect with the reservation system, as well as that the reservation result shall meet expectations of the Reserving Party as to its content and accurateness.

7. Responsibility of the Operator

7.1. The operator undertakes to take all necessary measures to provide the service resulting from the reservation.

7.2. The operator reserves the possibility to suspend access to the Service, if it is necessary to remove the occurred failures, risks or any other irregularities, as well as due to safety reasons.

7.3. The operator shall not be responsible for failing to provide the service due to improperly completed form by the Reserving Party or due to the fact that he or she has provided incorrect or false or incomplete data.

7.4. In the case of any occurrence of the force majeure, irrespective of any of the Parties, such as catastrophes, natural disasters, wars, strikes and any other emergency situations making it impossible to provide the ordered service, the Operator shall be released from the assumed obligation and shall not be responsible for failing to provide the service.

8. Claims. All claims regarding reserving parking places shall be sent to the following address by the Reserving Party: MPL Services Sp. z o.o., ul. kpt. M. Medweckiego 1, 32-083 Balice. The operator undertakes to review the reservation within the time limit which shall not be longer than 30 days.

9. Terminating the contract - cancelling the reservation

9.1. The Reserving Party has the right to terminate the contract within the time limit of 14 days from the day of completing the reservation in the understanding of the point 3.2. of the Rules. The written contract termination declaration of the Reserving Party should be sent to the following address: MPL Services Sp. z o.o., ul. kpt. M. Medweckiego 1, 32-083 Balice.

9.2. The payment made by the Reserving party for the reservation, which has been later cancelled in compliance with the provision of the aforementioned point, shall be immediately returned in full to the account indicated by the Reserving Party in the contract termination declaration or in the case of paying with a payment card, a customer shall receive the collected money back to his or her card, by which the transaction has been made, however, not later than within the time limit of 30 days from the day of delivering the contract termination declaration.

10. Final provisions

10.1. The Online reservation rules have been created according to the Polish law. All claims shall be subject to jurisdiction of the court of proper venue for the registered office of the Operator.

10.2. The operator reserves the right to change the Rules.